Membership Cards

Cards for new & renewed Memberships are issued through the "eMembership" phone app

1. Download the eMembership Card App from the Apple App Store or the Google Play Store today

2. Select *Staten Island Children's Museum* tile and touch "Find My Membership Cards"

3. Enter your phone number (the one associated with your Museum Membership) and your last name. That's it!

- **Membership Policies and Benefits remain the same. <u>All Members need to show a Photo ID to enter.</u>**

Questions?
Call (718) 273-2060 ext. 150 or email info@sichildrensmuseum.org.

Member Name
Staten Island, New York 10301
MEMBERSHIP #8-10012345

STATEN ISLAND CHILDREN'S MUSEUM

8-10012345
ASTC
MEMBER SINCE Jun 21, 2019
VALID THROUGH Jun 30, 2020
FamilyShip

Frequently Asked Questions

1) **How soon will I be able to access my eMembership card (eCard) after I join or renew?**

   It can take up to 24 to appear in your eMembership app.

2) **When will I receive a welcome email?**

   We'll send you a welcome email within a week of joining or renewing which will include a description of your membership benefits and instructions on downloading your eCard (if you haven't already).

3) **Will I be able to enter the Children's Museum if I haven't downloaded my eCard or I forget my phone?**

   Yes, but the process will take a little longer as our staff will need to look up your membership manually. The eCard helps you get to the fun faster!

   However, you do need to show the eCard to receive reciprocal benefits at other science centers or museums and the Staten Island Zoo if your membership includes it, so download it as soon as you can.

4) **How can I make sure that I can always access the eCard if I can't get wireless service?**

   You may want to save the eMembership card to your e-wallet, save a screenshot to your photos, or print it.

5) **How can I access the reciprocal visitation benefits to other science centers or museums that are a part of my membership?**

   You will need to show your eCard to the participation organization's admission desks. They will not be able to look you up by name. Be sure to call ahead to make sure they are still participating in the reciprocal visitation program and that you meet the criteria for entry.